

Accuracy matters to her.

Meet Wanda Smith, who used a big national lender to take out a loan on her condo last year. She got an unpleasant surprise when **her lender told her she had to purchase flood insurance with an annual premium of \$500.**

The worst part? **She doesn't live in a flood zone.**

The Internet service her bank used for flood zone determination was cheap and instant—just not accurate. Internet flood determination services can generate a result with the click of a mouse, but that's all they can do. If their databases haven't been updated, or there's a dispute about the address in question, that result will likely be inaccurate. And the customer pays the price.

For just a few dollars more, Wanda's bank could have used CenterPoint Flood Services to make its flood zone determination. CenterPoint's hand-mapping experts have access to sophisticated cartographic tools, including the very latest in digital



imaging and GPS technology. Not only do we provide flood zone determination, but we also offer comprehensive property illustrations that can help you and your customers make smart choices.

CenterPoint's call center employs live technicians who understand the intricacies of validating flood zone certification. If we discover a

problem, we peel back the layers until we resolve it—**we never leave your questions unanswered.** You can reach us when you need us and receive a speedy answer by fax, phone, or e-mail.

Large corporate banks may not care whether their customers have to pay steep premiums for flood insurance, but community banks do. You put your customers first because they're your neighbors, too—they trust you to look out for their interests, and you deliver. That's why you need CenterPoint Flood Services.

Prompt, accurate, comprehensive, and reliable. Every time you need us.



CenterPoint Flood Services

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